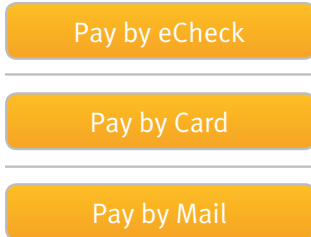


Online Payment Guide

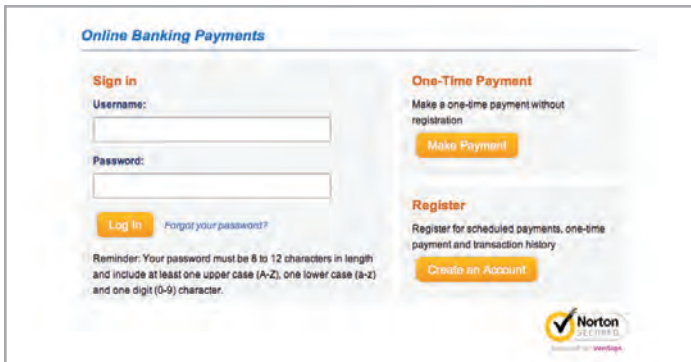
Our payment site provides the same great convenience and security you expect while providing an easy to navigate format. Our online payment site allows you to pay HOA dues, assessment or rent by eCheck or credit card, 24 hours a day, seven days a week.

Pay Dues, Assessment or Rent



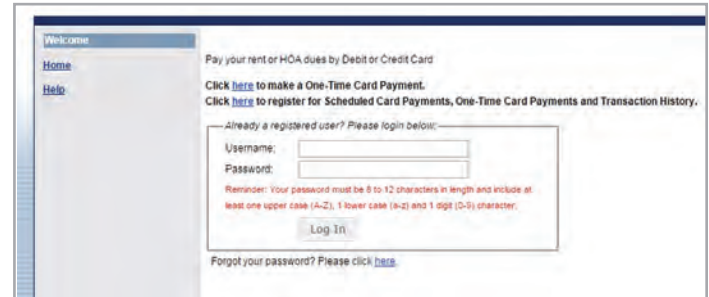
Make eCheck Payments with Online Bill Pay

- Use a checking account from any U.S. financial institution
- One-time payments accepted
- Pay by eCheck absolutely free
- Register for scheduled payments, one-time payment and transaction history



Make Card Payments – Visa®, MasterCard®, Discover® and American Express® Accepted

- One-time payments accepted
- \$14.95 convenience fee for user
- Register for scheduled payments, one-time payment and transaction history



Mail Payment

- P.O. Box information for mailing a payment is provided by the Community Management Company



Frequently Asked Questions

Q: Where is my payment history?

A: You must choose a payment method, login and then view history. Payment history for Card and eCheck are no longer presented together.

Q: What about future scheduled payments?

A: Existing payments will be processed and annual changes may be required by users for future scheduled payments.

Q: Where do I find my PMCID and Association Lockbox code?

A: Refer to your remit advice.

Q. Banking Holiday Processing?

A: Payments made on the weekend before or on a holiday will be processed on the next business day.

Q. How do I mail my payment?

A: Refer to payment coupon-statement, or contact your community management company for remittance address.

Q: Can I pay with a card and Online Bill Pay (eCheck)?

A: Yes, but you must always first choose the method then make a payment. If you need to switch methods, simply go back to the payment buttons and select your new option.

(866) 800-4656

Mutual of Omaha Bank 

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